

## ThisThat Safety Advice

### 1. Polling Safely

ThisThat brings people together to ask and answer a wide questions from all over the world. Our community is constantly growing and it is important to us that the community behaves in a respectful and friendly manner. Safety is a top priority at ThisThat and our dedication to the matter can be shown through producing this Safety Advice document. You are in control of your experience on ThisThat and the following steps should be followed when using ThisThat.

### 2. Online Behaviour

Protect your finances and never send money or financial information

Never respond to any request to send money, especially overseas or via wire transfer, and report it to us immediately – even if the person claims to be in an emergency. Wiring money is like sending cash: the sender has no protections against loss and it's nearly impossible to reverse the transaction or trace the money.

### 3. Protect your personal information

Never give personal information, such as: your social security number, credit card number or bank information, or your work or home address to people you don't know or haven't met in person.

Note: ThisThat will never send you an email asking for your username and password information. Any such communication should be reported immediately.

### 4. Be Web Wise

Block and report suspicious users. You can block and report concerns about any suspicious user anonymously at any time on ThisThat

### 5. Report All Suspicious Behaviour

Additionally, please report anyone who violates our Terms of Use.

Examples of terms of use violations include:

- Asks you for money or donations
- Requesting photographs.
- Minors using the platform
- Users sending harassing or offensive message, comments or Content
- Users behaving inappropriately
- Fraudulent registration or profiles.
- Spam or solicitation

## 6. Further Help

Please report any criminal activity that you find on the app or any behaviour that breaches the Terms of Use.

You can contact us through the ThisThat app, by email at [ivison@thisthatapp.com](mailto:ivison@thisthatapp.com) or [osborne@thisthatapp.com](mailto:osborne@thisthatapp.com), by phone on 07909446770 or by letter to:

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We will contact you in English via the ThisThat app, or through your email, phone or home address. Please advise us if any of these change.